



MODULE 1

HOME HEALTH OVERVIEW AND GENERAL ORIENTATION

The Home Health Industry Landscape

INDUSTRY OVERVIEW

What to expect in 2024 and beyond as a home health clinician

How agencies and other employers are responding

MANAGED CARE VS. MEDICARE VS. PRIVATE PAY, AND MORE

What geriatric patients tend to use each program, how they are paid for, how the home health agency makes money, and how each impacts you - the home health therapist (3,000 words)

THE AGENCY LANDSCAPE

CONDITIONS OF PARTICIPATION

ACCREDITATION

Organizations

- The Joint Commission on Accreditation of Healthcare Organizations (JCAHO or "Jayco")
- Accreditation Commission for Health Care (ACHC)
- Community Health Accreditation Program (CHAPS)

Ongoing Requirements
Surveys

COMPENSATION LANDSCAPE

History – Pay-per-Visit

Current – Patient-Driven Groupings Model (PDGM) and Value-Based Purchasing (VBP)

- Home Health Care CAHPS Survey (HHCAHPS)
- Star Ratings
- Rehospitalization

THE CARE CONTINUUM

COMPENSATION LANDSCAPE

History – Pay-per-Visit

Current – Patient-Driven Groupings Model (PDGM) and Value-Based Purchasing (VBP)

- Home Health Care CAHPS Survey (HHCAHPS)
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THE PLAN OF CARE

The Start of Care

- OASIS
- SOC Packets

Evals
Visits

Re-evals

Discharge

Re-assessment and
Re-certification

BACK-OFFICE ADMINISTRATION

Intake and Admission
Scheduling and Staffing

Case Management

FREQUENCIES

DOCUMENTING FOR GOALS AND OUTCOMES

ELIGIBILITY & REQUIREMENTS

Homebound" Definition
Face-to-face requirements

Medical Necessity

NURSES, THERAPISTS, AND ASSISTANTS

DELIVERING PATIENT CARE

AUTHORIZATIONS AND
MD NOTIFICATION

APPOINTMENTS

NOTIFICATION

MISSED VISITS

COORDINATING THE POC

HOME EXERCISE PLAN (HEP)

DISCHARGE PLANNING

Notice of Medicare Non-Coverage (NOMNC)

CASE CONFERENCES

DOCUMENTATION AND SIGNATURES

PATIENT ABANDONMENT

INFECTION CONTROL & PREVENTION

HAND HYGIENE

ENVIRONMENTAL
CLEANING/DISINFECTION

INJECTION & MEDICATION SAFETY

APPROPRIATE USE OF PPE

MINIMIZING POTENTIAL EXPOSURES

PROCESSING REUSEABLE
MEDICAL EQUIPMENT

Bag Technique
Trunk Technique

SAFETY IN HOME HEALTH

POISON CONTROL

FALL PREVENTION

MEDICATION-RELATED ISSUES

OXYGEN SAFETY

PERSONAL SAFETY

TOP COMPLIANCE ISSUES

HIPAA

INCIDENT REPORTING

ETHICS POLICIES & PROCEDURES

COMPLAINTS

CONFLICTS OF INTEREST